

PRIVACY POLICY

We are committed to protecting your privacy. This policy ("Privacy Policy") explains how we use the personal information ("Personal Data") we collect from you. If we make material changes to how we treat your Personal Data, we will notify you by e-mail or by means of a notice the next time you use the Application.

Collection of Personal Data

We collect your Personal Data when you register for the use of the Application or while you use it. Further, we collect information about you while you correspond with us via e-mail, text and other electronic messages in connection with the use of the Application, e.g. when you report issues, when you complete customer surveys or when you provide otherwise feedback.

Processing Purposes

We use your Personal Data

- To manage your user account and to deliver the content of the Application correctly to you;
- To improve the Application by analyzing anonymously the collected general data when you use the Application;
- To notify you about changes to the Terms of Use, this Privacy Policy and the features of our Application; and
- To carry out our obligations and to enforce our rights under the Terms of Use of the Application.

Categories of Personal Data

The Personal Data you provide to us at the time of registering for use of the Application consists namely of the following data: IT device you are using, which iOS is installed. We also collect general data when you use the Application such as the date and time of access to the Application and information from your device, e.g. your device ID and when the last update of the app took place.

Recipients of Personal Data

We may disclose Personal Data

- To our affiliates and service providers we use to support our business and who are bound by contractual obligations to keep Personal Data confidential and use it only for the purposes for which we disclose it to them; and
- To recipients we are obliged to send your Personal Data to in order to comply with any court order, law or legal process, including responding to any government or regulatory request (but we shall inform you about such disclosure to the extent permitted by law).

We may use and disclose anonymized and/or aggregated information about you that does not identify you, without restriction, namely for analysis purposes and in order to compile statistics and carry out evaluations for improving the Application.

Personal Data Retention

We delete Personal Data when all purposes of the processing have been fulfilled, and, except for special circumstances (e.g. ongoing legal proceedings), at the latest ten (10) years following the end of our business relationship with you.

Personal Data Access and Correction

You have the right to request a copy of your Personal Data that we hold about you. You may ask us to correct or remove Personal Data that is inaccurate.

Contact Information

To ask questions about this Privacy Policy or the Personal Data we hold about you, please contact us under info@collectionservices.ch

Last update: 8 February 2021